

Shropshire Council
Legal and Democratic Services
Shirehall
Abbey Foregate
Shrewsbury
SY2 6ND

Date: Tuesday, 12 October 2021

**Committee:
Cabinet**

Date: Wednesday, 20 October 2021

Time: 10.00 am

Venue: Shrewsbury/Oswestry Room, Shirehall, Shrewsbury, SY2 6ND

You are requested to attend the above meeting. The Agenda is attached

Members of the public will be able to access the live stream of the meeting by clicking on the link below and a recording will be made available afterwards

<https://www.shropshire.gov.uk/cabinet20october2021/>

There will be some access to the meeting room for members of the press and public but this will be limited for health and safety reasons.

**If you wish to attend the meeting please e-mail
democracy@shropshire.gov.uk to check that a seat will be available for you.**

Tim Collard
Interim Assistant Director – Legal and Democratic Services

Members of Cabinet

Lezley Picton (Leader)
Gwilym Butler
Dean Carroll
Rob Gittins
Kirstie Hurst-Knight
Simon Jones
Cecilia Motley
Ian Nellins
Ed Potter

Your Committee Officer is:

Amanda Holyoak

Tel: 01743 257714

Email: amanda.holyoak@shropshire.gov.uk

AGENDA

1 **Apologies for Absence**

2 **Disclosable Pecuniary Interests**

Members are reminded that they must not participate in the discussion or voting on any matter in which they have a Disclosable Pecuniary Interest and should leave the room prior to the commencement of the debate.

3 **Minutes** (Pages 1 - 4)

To approve as a correct record the minutes of the previous meeting held on 8th September 2021

4 **Public Question Time**

To receive any questions from members of the public, notice of which has been in accordance with Procedure Rule 14. Deadline for notification is not later than 10.00am on Monday 18th October 2021.

5 **Members Question Time**

To receive any questions from members of the council. Deadline for notification is not later than 5.00pm on Friday 15th October 2021.

6 **Scrutiny Items**

7 **Annual Customer Feedback (complaints) Report** (Pages 5 - 34)

Lead Member – Councillor Rob Gittins – Portfolio Holder for Digital/Technology/Data and Insight

Report of James Walton, Executive Director Resources attached

Tel: 01743 258915

8 **Business Rate Relief and Council Tax Discretionary Discount Policy Review** (Pages 35 - 74)

Lead Member - Councillor Gwilym Butler – Portfolio Holder for Resources

Report of James Walton, Executive Director Resources, attached

Tel: 01743 258915

9 Discretionary Housing Payment Policy Review (Pages 75 - 90)

Lead Member – Councillor Gwilym Butler - Portfolio Holder for Resources

Report of James Walton, Executive Director Resources, attached

Tel: 01743 258915

10 Annual Health & Safety Performance - 2020/2021 (Pages 91 - 96)

Lead Member – Councillor Gwilym Butler - Portfolio Holder for Resources

Report of James Walton, Executive Director Resources, attached

Tel: 01743 258915

11 Unaccompanied Asylum Seeking Children National Transfer Scheme (Pages 97 - 156)

Lead Member – Councillor Kirstie Hurst Knight – Portfolio Holder for Children & Education

Report of Tanya Miles, Executive Director of People, attached

Tel: 01743 254201